



General Promotion Terms and Conditions

Flamingo CASH VIBES

Play for free & win cash!

General Promotion Terms and Conditions

1. The promotion Flamingo CASH VIBES 2022 (the "Promotion") is offered by JVH gaming & entertainment B.V. and Interamusement Beheer B.V., both having offices at Europalaan 26, 5232 BC in Den Bosch (hereinafter: "JVH").
2. These General Promotion Terms and Conditions apply to the Promotion.
3. The Promotion is intended to promote the branches that trade under the name Flamingo Casino and concerns a promotional game of chance pursuant to the Code of Conduct for Promotional Games of Chance.

Duration

1. This Promotion runs from 19 May 2022 through 2 June 2022 (the "Promotion Period").

Participation

2. Participation in the Promotion is free of charge and possible only during the Promotion Period.
3. During the Promotion Period, guests of a Flamingo Casino will receive one (1) participation ticket upon admission. Guests who are Lucky members will receive two (2) tickets upon admission. A Lucky member is a guest with a Lucky pass + activated account.
4. Each guest is entitled to a maximum of 1 ticket per day during the Promotion Period.
Each Lucky member is entitled to a maximum of 2 tickets per day during the Promotion Period.
5. Only guests who have legitimately received a ticket may participate in the Promotion.
6. These participation tickets can be obtained until 2 June 2022 6:00 p.m.
7. On 2 June 2022, the guest can put the received tickets in the lottery bowl between 6:00 p.m. and 8:00 p.m. Earlier or later submission of the participation ticket is not permitted.
8. On 2 June 2022, starting at 8 p.m., multiple winners will be drawn for each Flamingo Casino branch.
9. The guest puts the drop-in slip in the lottery bowl. The guest keeps the tear-off slip for verification.
10. Each CASH prize will be raffled off via a separate draw.
11. The winner of the draw may select 1 of the gold envelopes not yet chosen.
Inside the envelope is a check stating the CASH amount of the participation ticket.
12. The amount won will be paid out to the winner immediately.
13. Guests must be present for the draw.
14. If the winning guest does not report within 2 minutes of the winning ticket being drawn, this ticket number will be cancelled, and he or she will no longer be entitled to the prize. A new ticket will be drawn.
15. Persons under the age of 18 or 21, depending on the admission age of a Flamingo Casino branch, persons with an entry ban, employees and family members of JVH and all its affiliates and persons directly or indirectly involved in the organisation of the Promotion are excluded from participation.
16. Persons who violate the General Promotion Terms and Conditions will be excluded from participation and/or entitlement to a prize.
17. * Maximum 1 prize per person

Privacy

1. Private data obtained by JVH in connection with participating in the Promotion will be entered into its database, if and to the

extent permitted by law. This data will be used to inform the participant of further information, promotions and offers of JVH, all in accordance with the GDPR (General Data Protection Regulation) and any related regulations based on the GDPR.

2. The data provided by the participant are processed in accordance with the General Data Protection Regulation and the JVH Privacy Statement. The Privacy Statement is available online at www.flamingocasino.nl/blz/privacystatement.html

Complaints procedure

1. The Promotion is in accordance with the Code of Conduct for Promotional Games of Chance. If you are of the opinion that the Promotion does not satisfy one or more provisions of this Code of Conduct, you may submit a written complaint in this connection. Send your complaint to: kwaliteit@jvh.nl or by post to:
Flamingo Casino
FAO Quality & Assurance
PO Box 2156
5202 CD 's-Hertogenbosch
2. In order to process your complaint as quickly as possible, we need the following information:
 - Your name, address, telephone number and/or e-mail address.
 - A clear description of your complaint.
 - The specific promotion to which your complaint pertains (name, date and place).
3. You will receive a confirmation in writing of your complaint within 2 weeks. Once all data are complete, we will handle the complaint and will keep you informed in writing of the settlement of the complaint. If your data are incomplete and/or lacking, we will always attempt to contact you. We strive to settle the complaint within 4 weeks after confirmation. Your complaint will be handled by our Quality & Assurance department and/or Legal Affairs department. If you are of the opinion that the complaint was not handled correctly, you will have the right to apply to the Netherlands Gaming Authority (www.kansspelautoriteit.nl).

In conclusion

4. JVH is not liable for any typing errors, printer's or typesetting errors and/or any damage as a result of changing or terminating the Promotion or any damage arising from a technical breakdown or defect.
5. At any time, JVH has the right to change the Promotion Terms and Conditions, or to discontinue the Promotion, such without giving reasons or prior notice. In the event the Promotion is changed or terminated, this will be communicated at www.flamingocasino.nl.
6. In cases not covered by the Promotion Terms and Conditions, a decision will be made by JVH's operational management.
7. Where relevant, JVH will pay the tax on games of chance in respect of the prizes that are won.
8. By participating in the Promotion, the participant declares to agree with - and to have taken note of - the Promotion Terms and Conditions. The Promotion Terms and Conditions can be consulted on the website www.flamingocasino.nl and a hardcopy can be obtained at every branch. You participate at your own risk.
9. We do not correspond regarding the results of the Promotion. Any suggestions or complaints can be sent by e-mail to kwaliteit@jvh.nl.



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Prices

Casino	Prize money	€300	€250	€200	€150	€100	Total number of winners
Noordwijkerhout FL	1.000	2		1		2	5
Emmen FL	1.000	2		1		2	5
Zaandam FL	1.000	2		1		2	5
Heerenveen FL	750		1	1	2		4
Alkmaar FL	750		1	1	2		4
Den Helder FL	750		1	1	2		4
Hoogeveen	750		1	1	2		4